

Expired

User support technician

Posted by ORBIT EXPRESS INC

Posting Date : 08-Oct-2024

Closing Date : 06-Apr-2025

Location : Mississauga

Salary : \$30 Per Hour

Job Requirements

- **Education:** College, CEGEP or other non-university certificate or diploma from a program of 1 year to 2 years
- **Language:** English
- **Years of Experience:** Fresher (less than 1 year)
- **Vacancy:** 1
- **Job Type:** Full Time
- **Job id:** ABOJ1583590

Job Description:

Tasks

Give access to computer networks

Report on the performance of computer systems and networks

Respond to users experiencing difficulties with computer

Consult user guides, technical manuals and other documents to research and implement solutions

Provide advice and training to users in response to identified difficulties

Collect, organize and maintain a problems and solutions log for use by other technical support analysts

Supervise other technical support workers in this group

Provide business systems, network and Internet support to users in response to identified difficulties

Set up equipment for employee use, performing or ensuring proper installation of cables, operating systems, or appropriate software

Perform Web-server backup and recovery operations

Manage incidents

Additional information

Work conditions and physical capabilities

Fast-paced environment

Work under pressure

Repetitive tasks

Combination of sitting, standing, walking

Personal suitability

Accurate

Team player

Ability to multitask

Time management

To apply for this job vacancy, please send your resume along with a cover letter and a reference letter from your previous employer to the following email: careers.orbitexpress@gmail.com

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