



# User support technician

Posted by **RAAH CONSTRUCTION SERVICES LTD**

**Posting Date : 10-Feb-2025**

**Closing Date : 09-Aug-2025**

**Location : Surrey**

**Salary : \$35.00 Per Hour**

## Job Requirements

- **Education:** Bachelor's degree
- **Language:** English
- **Years of Experience:** 5 years
- **Vacancy:** 1
- **Job Type:** Full Time
- **Job id:** ABOJ3496173

## Job Description:

### Job Details

Surrey, BC V3S 8G9

On site

\$35.00 hourly / 30 hours per Week

Permanent employment

Full time

Start date: 2025-07-01

1 vacancy

Job Bank #3293824

### Languages

English

### Education

Bachelor's degree or equivalent experience

### Experience

5 years or more

### On site

Work must be completed at the physical location. There is no option to work remotely.

### Work setting

Construction Company

### Responsibilities

- Give access to computer networks
- Report on the performance of computer systems and networks
- Respond to users experiencing difficulties with computer
- Consult user guides, technical manuals and other documents to research and implement solutions
- Provide advice and training to users in response to identified difficulties
- Set up equipment for employee use, performing or ensuring proper installation of cables, operating systems, or appropriate software
- Perform Web-server backup and recovery options
- Manage incidents
- Troubleshoot, maintain and upgrade web server hardware and software

## **Experience and specialization**

### Computer and technology knowledge

- MAC
- Networking hardware
- Internet
- MS Office
- MS Windows

### Personal Suitability

- Accurate
- Organized
- Ability to multitask

### Who can apply to this job?

The employer accepts applications from:

- Canadian citizens and permanent or temporary residents of Canada
- Other candidates with or without a valid Canadian work permit

## **How to apply**

Direct Apply

By email: [resumes@ilinkglobalrecruiting.com](mailto:resumes@ilinkglobalrecruiting.com)

## **How-to-apply instructions**

Here is what you must include in your application:

- Cover letter

This job posting includes screening questions. Please answer the following questions when applying:

- Are you available for the advertised start date?
- Are you willing to relocate for this position?
- Do you have previous experience in this field of employment?
- What is your highest level of study you have completed?

**To apply for this job vacancy, please send your resume along with a cover letter and a reference letter from your previous employer to the following email: [resumes@ilinkglobalrecruiting.com](mailto:resumes@ilinkglobalrecruiting.com)**

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