

Expired

Technical Support Supervisor

Posted by One Solution Consultancy Services

Posting Date : 11-Apr-2025

Closing Date : 01-May-2025

Location : Edmonton

Salary : \$36.00 Per Week

Job Requirements

- **Education:** • College, CEGEP or other non-university certificate or diploma from a program of 1 year to 2 years
- **Language:** English
- **Years of Experience:** 2 years
- **Vacancy:** 2
- **Job Type:** Full Time
- **Job id:** ABOJ5890548

Job Description:

Title: Technical Support Supervisor

Employer: One Solution Consultancy Services

Address: 10180 101 STREET NW suite 3400, Edmonton, AB T5J 3S4

Wages: \$36.00/hour

Vacancies: 2 vacancies

Joining: As soon as possible

Employment type: Permanent employment, Full time

35 to 40 hours /week

Employment conditions: Morning, Day

Overview

Languages

English

Education

- College, CEGEP or other non-university certificate or diploma from a program of 1 year to 2 years
- or equivalent experience

Experience

2 years to less than 3 years

On site

Work must be completed at the physical location. There is no option to work remotely.

Responsibilities

Tasks

- Give access to computer networks
- Report on the performance of computer systems and networks
- Respond to users experiencing difficulties with computer
- Consult user guides, technical manuals and other documents to research and implement solutions
- Provide advice and training to users in response to identified difficulties
- Collect, organize and maintain a problems and solutions log for use by other technical support analysts
- Participate in the redesign of applications and other software
- Supervise other technical support workers in this group
- Set up equipment for employee use, performing or ensuring proper installation of cables, operating systems, or appropriate software
- Perform Web-server backup and recovery operations
- Provide customer service
- Manage incidents

Benefits

Health benefits

- Health care plan

Work Setting

Consulting firm

How to apply

By email

onesolutionjobscanada@gmail.com

Who can apply to this job?

The employer accepts applications from:

- Canadian citizens and permanent residents of Canada.
- Other candidates with or without a valid Canadian work permit.

To apply for this job vacancy, please send your resume along with a cover letter and a reference letter from your previous employer to the following email: onesolutionjobscanada@gmail.com

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